COURSE SYLLABUS

ChatGPT and Diplomacy

How ChatGPT and AI-Driven Technologies are Transforming Diplomacy

Global Diplomatic Forum E-learning Course

Table of Contents

Disclaimer and Acknowledgements

3

Please familiarise yourself carefully with the Disclaimer and Acknowledgements documents made available on this course's platform prior to commencing the course for more information about the terms and conditions of use of the Global Diplomatic Forum on-line learning environment and acknowledgement of those organisations and associated experts for their authorisation to use text, audio and visual transcripts, webcasts and photographic imagery.

Course Presentation

In today's technologically-driven world, artificial intelligence (AI) is revolutionizing various sectors, and its impact on diplomacy cannot be overlooked. OpenAI's ChatGPT, a cutting-edge language model, has garnered significant attention for its potential to reshape diplomatic practices and communication processes. Recognizing the importance of AI in diplomacy, the Global Diplomatic Forum is proud to present a practical course on "How ChatGPT AI-Driven Technologies are Transforming Diplomacy."

This comprehensive course combines both conceptual learning and hands-on experience, ensuring participants gain a deep understanding of ChatGPT and its implications for diplomacy. The course is structured to offer a 75% focus on practical application exercises, case studies, presentations, scenario settings, and campaign management. These exercises are carefully designed to simulate real-life diplomatic environments, enabling participants to practice and develop their skills in settings similar to those they will encounter in their professional lives.

The course caters to diplomats and trainee diplomats at various levels, providing valuable insights into the practical implementation of ChatGPT in diplomatic work. Whether you are a seasoned diplomat looking to embrace AI technologies or a trainee diplomat seeking to enhance your skills, this course offers a unique opportunity to explore the intersection of AI and diplomacy.

Participants will delve into the capabilities of ChatGPT and learn how to leverage its potential in diplomatic contexts. From mastering AI-driven communication techniques to understanding the ethical considerations surrounding AI usage in diplomacy, this course covers a wide range of topics critical to navigating the evolving diplomatic landscape.

By enrolling in this course, participants will acquire the knowledge and skills necessary to adapt to the changing dynamics of diplomacy. They will gain insights into the challenges and opportunities presented by AI technologies and explore innovative ways to incorporate ChatGPT into their diplomatic practices.

In addition to the theoretical foundations, the course emphasizes practical learning, allowing participants to directly apply their knowledge and skills through engaging exercises and simulations. This hands-on approach fosters a deeper understanding of ChatGPT's capabilities and its potential applications in diplomacy.

Join us on this transformative journey as we explore the future of diplomacy with ChatGPT AI-driven technologies. Don't miss this opportunity to stay ahead of the curve and enhance your diplomatic toolkit. Enroll in the Global Diplomatic Forum's course today and become a frontrunner in the realm of AI-driven diplomacy.

Course Outline and Contents

The format of the online course in How ChatGPT and AI-Driven technologies are transforming Diplomacy Aconsists of a comprehensive set of online modules available to diplomats, professionals, students and trainee diplomats.

The Online Course is a practical course that covers topics focusing on different aspects, stakeholders, channels and practices that constitutes the framework of Diplomatic work. The course aims at enhancing practitioners skills in a technology driven, globalised and interdependent issues as well as to strengthen the skills relevant to operating within a changing world

Module 1:
Understanding Chatgpt and Its Applications
(Week 1)

1. Understanding ChatGPT
2. Human – AI Collaboration
3. ChatGPT : Benefits and Applications
4. How ChatGPT improving productivity and Effiency in different sectors
5. ChatGPT Use and Ethical Consideration

Module 2:
How Chatgpt is transforming Diplomacy
(Week2)
1. How ChatGPT and AI-technologies are transforming diplomatic work
2. ChatGPT and Improved Communications and decision-making in Diplomacy
3. ChatGPT and real-time support to diplomats
4. Strategies for Effective Implementation : Practical uses of ChatGPT in different aspects of diplomatic work
5. Case Studies and Best Practices

Module 3:
The Future and AI-driven Diplomacy
(Week 3)
1. The future of diplomacy is in Human -AI Collaboration
2. Continuo Opportunities in AI-Driven Diplomacy us Learning and Adaptation of AI in Diplomacy
3. Developing guidelines for AI integration in diplomatic institutions
4. Evolution of Transparency, accountability, and responsible AI governance

The Course Outcome

Upon completion of the course, participants will be able to;

- Acquiring an in-depth understanding of Chatgpt and its applications

- Developing skills and competencies for using Chatgpt in Diplomacy

- Familiarising with the trends of AI-driven Diplomacy

- Enhancing Productivity and efficiency of different aspects of diplomacy
- Being able to establish a framework for incorporating Chatgpt into various aspects of diplomatic work
- Grasping the process of capitalising on AI-tools in diplomacy
- Enhancing career advancement opportunities in diplomacy with up to date skills and knowledge
- Gaining transferable knowledge and skills necessary to advance in every field
- Provide training and share knowledge and expertise within their organisations and with colleagues

Learning Objectives

Module	Learning objectives At the end of each module, the participants will be able to:
Module 1 (week 1) **Understanding Chatgpt and Its Applications**	- Understand ChatGPT as an AI langiage Model and its applications - Learn the practical process of using ChatGPT in professional setting that can be adapted to diplomatic work - Gain a comprehensive understanding of the potential benefits and pitfalls of using AI language models, including ChatGPT, in diplomatic contexts - Examine successful applications of AI language models and ChatGPT in different fields and in diplomacy
Module 2 (week 2) **How Chatgpt is transforming Diplomacy**	- Acquire practical knowledge and tips for effectively integrating AI into diplomatic communication and decision-making processes. - Identifying best practices for utilizing AI in diplomatic negotiations - Learn from real-world examples and case studies to inform strategic AI implementation in diplomacy. - Navigating the evolving landscape of AI in diplomacy
Module 3 (week 3) **The Future and AI-driven Diplomacy**	- Exploring emerging trends and advancements in AI-driven diplomacy - Developing guidelines for AI integration in diplomatic institutions - Improving AI models through real-world experiences - Gain insights into the future outlook of AI-driven diplomacy and be prepared to navigate its evolving landscape

Methodology

The course will be delivered via the e-Learning platform [FutureLearn](#) (instructions on using this platform will be emailed to you with course invitation to the platform). This didactic tool will allow the students to view the course contents and thus achieve the course's learning objectives through a self-paced learning routine supported by various multimedia content (hosted and linked videos and podcasts), optional and required readings, discussion boards, assessments, and a wealth of other materials. Designed to fit the busy schedules of full-time professionals specifically to diplomatic personnel, participants will acquire knowledge through multi-faceted methodology comprising traditional reading materials, external sources of information in form of videos and podcasts, interactive discussion board allowing for communication with other participants and experts alike and webinars with guest lecturers.

The course content and materials will be available online (see Course Outline and Contents section for more details). The course is divided into 6 modules

All four modules contain the same structural elements:

- Contents
- Learning Objectives
- Lesson Material (text, video, documents, and lexicon terms)
- Assessment
- Discussion Board

Grading Policy and Course Completion

Students are eligible for a course certificate upon successful course completion. Successful completion requires:

- **At least 70% passing grade on EACH of the four module-based assessments** (7 out of 10 questions answered correctly); you may take each assessment **three times** (questions will be randomly drawn from a predefined question bank and therefore the content of assessment will change with each attempt);

Before moving to the next module, you should:

(a) carefully go through all of the core module texts,

(b) take the module-based assessments, and

(c) participate in the weekly Discussion Board forums. (optional)

(d) you will be also encouraged to read/view/listen to the optional external links to further develop your knowledge on the given module's topic (e.g. links to articles, webinars, podcasts or websites and additional documents).

Global Diplomatic Forum's e-learning Committee is responsible for the final decision regarding certificates in consultation with the module leaders (experts). Global Diplomatic Forum reserves the right to award certificates of completion only to those participants who will be deemed "eligible" through the aforementioned pre-requisites. Global Diplomatic Forum urges all participants to take a clear note of the above requirements. Should you require further clarification, please do not hesitate to contact the Global Diplomatic Forum Team.

Study Planning

Below table provides guidance on which parts of the course are deemed mandatory.

Activity	Mandatory
Interactive Course	Yes
External Links and Readings	No, though highly recommended
Module Assessments	Yes
Discussion Forums	Yes

The distinctive feature of this learning course is that it is an entirely **online based** learning experience. As such it can not only be accessed from any part of the world but also at any point of time (within allocated availability period specified above in the Course Outline and Contents section) thus creating a true self-paced learning environment. Upon start of the course, training materials will be gradually made available to you through Global Diplomatic Forum's partner portal - FutureLearn. The course contents will also provide links to external web resources such as references, documents and multimedia.

The Global Diplomatic Forum's team will be at your disposal to provide guidance and help you participate and **contribute actively** to the discussion forums, which are an important learning opportunity of this course. You will also be able to communicate with the course manager who will moderate the discussion board as well as answer module related questions (through both the posts on the Discussion Board and e-mail).

The online training provides numerous **advantages** over traditional learning methods. Particularly it allows for:

- the adjustment of the schedule and pace of your learning according to your specific requirements
- complete freedom in choice of the study location - as long as you are able to access internet connected computer
- expanding your network through engaging in discussion with fellow participants and module leaders
- having lectures with the world's leading experts

Online courses require more self-discipline and pro-active preparation in order to successfully meet the course's requirements and learning objectives.

Another important characteristic of the online course that needs to be duly noted is that it is asynchronous. What that effectively means is that the interaction between course participants and module leaders will take place intermittently and may incur a time delay – thus it is imperative to establish a course study routine that suits best individual work schedule, family commitments, internet connection speed, etc.

Learning Content

The complete set of modules and respective course materials **will be made available instantaneously on the FutureLearn portal. Modules and materials will be released on a weekly basis and will become available to participants regardless of successful completion of previous module and passing the assessment.** Learning materials are organised as follows:

The course matdrial constitutes the core mandatory learning activity. The various module lessons contain main course text as well as links to external websites (e.g. with relevant articles, publications etc.) documentation, videos and podcasts, questions and case studies. All modules have few lectures with the module leader and a guest lecturer. The course and individual module contents have been designed to be accessible and approachable by wide demographic of participants, regardless of their level of knowledge on the topic providing opportunity to both acquire the basics and further elaborate on existing expertise.

Technical Support

For any technical issue or coordination matter, you may contact the Global Diplomatic Forum Team by sending a message through the FutureLearn platform.

You may also contact us by email. Email support is available 24/7. Given the global scope of the course emails will be answered within 24 hours.

Global Diplomatic Forum Team

Jon Rendall Mr Marcin Dadura

Programme Manager

E-mail: events@gdforum.org

Support hours: 8am to 5pm (CET)